

We recommend that the evaluation process of Safeer portal should be carried out by both experts and ordinary users. Also, it is necessary to measure the effectiveness, performance and degree of sophistication of the Safeer portal to other portals and mainly to other e-government portals deployed in Saudi Arabia and if it is possible to other portals deployed in other countries. Finally, it is necessary to measure how far the enhanced Safeer portal would penetrate the market after mending the various gaps in it.

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